

Thought Masters Terms and Conditions

Welcome to Thought Masters, a specialist business creation company focuses on the creation of new business ventures. By using our website or any of our online platforms, you agree to be bound by these terms and conditions. Please read them carefully before you proceed.

Data Collection and Privacy

We respect your privacy and we are committed to protecting your personal data. We collect, use, store and share your data in accordance with our Privacy Policy, which you can access on our website at <https://thoughtmasters.co.za/>. By providing us with your data, you consent to our processing of your data for the purposes stated in our Privacy Policy. You also agree to comply with any applicable laws and regulations regarding data protection and privacy.

You are responsible for ensuring that the data you provide us is accurate, complete and up-to-date. You must not provide us with any data that is false, misleading, fraudulent, illegal or infringing on the rights of others. You must also notify us promptly if your data changes or if you want to delete or correct your data.

We may use cookies and other similar technologies to enhance your experience on our website and online platforms. You can manage your cookie preferences through your browser settings or by following the instructions on our Cookie Policy, upon accessing the website. By accepting these terms and conditions, you consent to our use of cookies and other similar technologies as described in our Cookie Policy.

Some of the details that we may collect from you include:

- Your name, email address, phone number, location, company name and other contact information
- Your preferences, interests, feedback, ratings, reviews and other information that you provide us through our website or online platforms
- Your browsing history, IP address, device type, operating system, browser type and other technical information that we obtain from cookies and other similar technologies
- Your payment information, such as your credit card number, billing address and transaction history
- Any other information that you voluntarily share with us or that we obtain from third parties with your consent or as permitted by law

We use your data for various purposes, such as:

- To provide you with our services and products, including creating and managing your account, processing your orders, delivering your purchases, communicating with you and resolving any issues or complaints
- To improve our website and online platforms, including analyzing user behavior, testing new features, conducting surveys and research and ensuring security and performance
- To personalize your experience on our website and online platforms, including recommending products and services that may interest you, tailoring content and advertising to your preferences and sending you newsletters and promotions
- To comply with our legal obligations, such as verifying your identity, preventing fraud, enforcing our terms and conditions and cooperating with law enforcement authorities
- To protect our rights and interests, such as defending ourselves from claims or disputes, pursuing remedies or damages or enforcing our contracts
- To pursue our legitimate business interests, such as developing new products and services, expanding our customer base, conducting marketing campaigns and measuring our performance

We share your data with third parties only when necessary for the purposes stated above or when we have your consent or as permitted by law. Some of the third parties that we may share your data with include:

- Our affiliates and subsidiaries, who may provide you with products and services that complement ours or who may assist us in operating our website and online platforms
- Our service providers, who perform functions on our behalf such as hosting, payment processing, delivery, analytics, marketing, customer service and legal advice
- Our business partners, who may offer you products and services that may interest you or who may collaborate with us in providing you with our products and services
- Our advertisers and advertising networks, who may use cookies and other similar technologies to collect information about your online activity and show you relevant ads on our website or online platforms or on other websites or online platforms
- Other users of our website or online platforms, who may see your public profile information such as your name, company name and ratings or reviews
- Other third parties that you authorize us to share your data with such as social media platforms or external applications that you link to your account
- Other third parties that we are required or authorized to share your data with by law such as regulators, courts, law enforcement authorities or other parties involved in legal proceedings

We store your data for as long as necessary for the purposes stated above or as required by law. We take appropriate measures to protect your data from unauthorized access, use, disclosure, alteration or destruction. However, we cannot guarantee the absolute security of your data as no method of transmission or storage is completely secure. You are responsible for keeping your account password confidential and for logging out of your account when using a shared device.

You have certain rights regarding your data under applicable laws. These rights may include:

- The right to access your data and obtain a copy of it
- The right to correct or update your data if it is inaccurate or incomplete
- The right to delete or erase your data if it is no longer necessary or if you withdraw your consent
- The right to restrict or limit the processing of your data if you have a valid reason or objection
- The right to object to the processing of your data if it is based on our legitimate interests or for direct marketing purposes
- The right to withdraw your consent at any time if the processing of your data is based on your consent
- The right to data portability, which means the right to receive your data in a structured, commonly used and machine-readable format and to transmit it to another controller
- The right to lodge a complaint with a supervisory authority if you believe that we have violated your data protection rights

To exercise any of these rights, you can contact us at privacy@thoughtmasters.co.za. We will respond to your request within a reasonable time and in accordance with applicable laws. We may ask you to provide proof of your identity and other relevant information before we process your request. We may also charge a reasonable fee or refuse your request if it is excessive, unfounded or repetitive.

We may update these terms and conditions from time to time to reflect changes in our practices, policies or legal obligations. We will notify you of any material changes by posting a notice on our website or online platforms or by sending you an email. Your continued use of our website or online platforms after the effective date of the changes constitutes your acceptance of the updated terms and conditions. We encourage you to review these terms and conditions regularly to stay informed.

If you have any questions, comments or concerns about these terms and conditions, please contact us at info@thoughtmasters.co.za. We will do our best to address your issues and resolve any disputes amicably.

These terms and conditions are governed by the laws of South Africa and any disputes arising from or relating to them are subject to the exclusive jurisdiction of the courts of South Africa.